Correcting “Network Server Not Found” error message

This message indicates there is a problem with the program communicating with the security system that allows you to open and use the program. Follow these steps:

1. Go into the Control Panel, and then select Administrative Tools.

2. Select Services. This will compile a list. Maximize the screen so you can see all settings and columns.

3. You should be on the Extended tab. Select the Crypkey license. Check to see if the Status is Started and the Startup Type is Automatic. If this not set for Started then proceed to step 4. If the Startup Type is not Automatic then skip to step 5. If the settings displayed are as
indicated they should be then skip to step 7.

4. If the setting is stopped or paused, select **Start** to the left of the columns as indicated in the screen shot below. A Service Control box will open and apply the selection. This should allow you to open Digitize ‘N Stitch™ if the Startup Type is set for Automatic. If not then proceed to step 5.

5. If the Startup Type is set to Manual or Disabled, then **right click** on the setting and choose **Properties** from the pop-up menu.
6. On the General Tab in the Crypkey License Properties box, select **Automatic** from the Startup type. Select **Apply** button at the bottom. Select **OK** button at the bottom. You should now be able to open Digitize 'N Stitch™ now. If not then skip to step 8.

7. If you settings were as indicated in step 3, then select Restart located in the left part of the box. You should now be able to open Digitize 'N Stitch™. If not, then proceed to step 8.

8. If after trying all these steps you are still getting the same error message or any other, then please contact Amazing Designs™ consumer support. Use either the website “contact us” or the helpline at 866-336-8329.